



TOTAL HIGHSPEED
Internet Solutions

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February 3, 2015

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Reference: GN Docket No. 14-28

Dear Marlene,

We are one of the largest Wireless Internet Service Providers in south-west Missouri, yet still a small family owned company. We currently have 30 employees and service 22 counties in our area (Southwest Missouri, Northwest Arkansas). The majority of our customer base are rural homes that would not otherwise have access to highspeed internet.

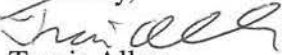
We are very concerned about the Title II proposition. We currently use unlicensed spectrum that must be shared with other unlicensed users. We feel that Title II will discourage broadband deployment and stifle the growth of our business. We are worried about the increased costs, that will ultimately be passed down to our customers that are not willing to pay or unequipped to pay additional fees. We are a small company, the increases in disclosure obligations and enforcement required for Title II would require a full-time position to keep up with the additional regulations and reporting.

We feel it is unfair to lump all internet providers together. We have complied with the "Open Internet Rules" that were adopted in 2010 and believe they are adequate for the future. Lastly, we are very concerned that Title II will be tied up in court for years and in the meantime it will prevent us from moving forward and allowing all who want highspeed internet in our area to receive it.

We would like to suggest that the FCC make small business exempt for all Title II regulations. At least give it time for us to be in a discussion of what the future holds and not be painted with the same brush as the large AT&T, Verizon, etc. conglomerates. We cannot compete. We don't want to compete with these companies. We enjoy having the small time feel and personal service we provide to our customers. Please help us keep our family business and treat all our customers as one of our family.

Thank you for your time.

Sincerely,



Travis Allen

President, Total Highspeed Internet Solutions